



FOR ENGINEERS & SERVICE PROVIDERS

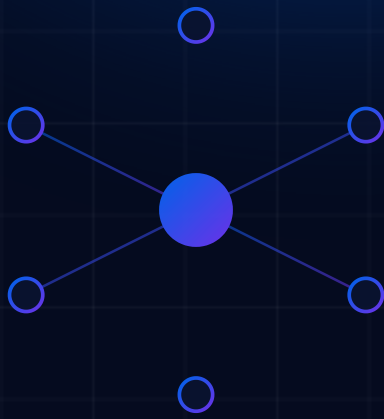


From fault logged to **job completed.**

The connected platform for fitness equipment engineers and service teams — jobs, reports, parts and contracts in one place.

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THE PROBLEM

Service teams run on **paper and WhatsApp.**

Engineers and service providers lose hours to manual admin — and the office loses visibility of every job.



Paper job sheets



WhatsApp dispatch



Lost service history



Missing van stock



Manual invoicing



No job visibility



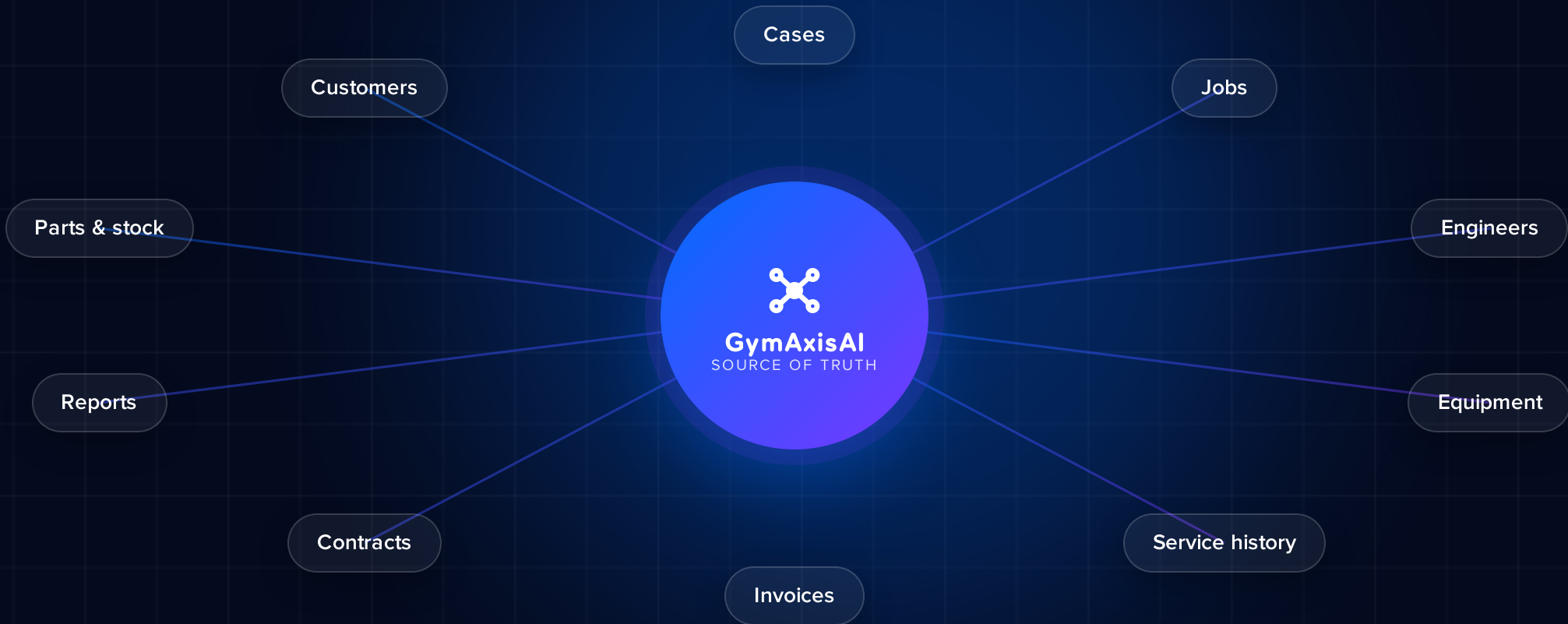
Disconnected jobs cost time, parts and trust.

Reports go missing · history disappears · parts aren't tracked · invoices are slow · and customers are left in the dark.

THE SOLUTION

One connected service workflow.

GymAxisAI links the Service Desk, the Engineer App, stock and contracts — so every job flows from logged to invoiced.



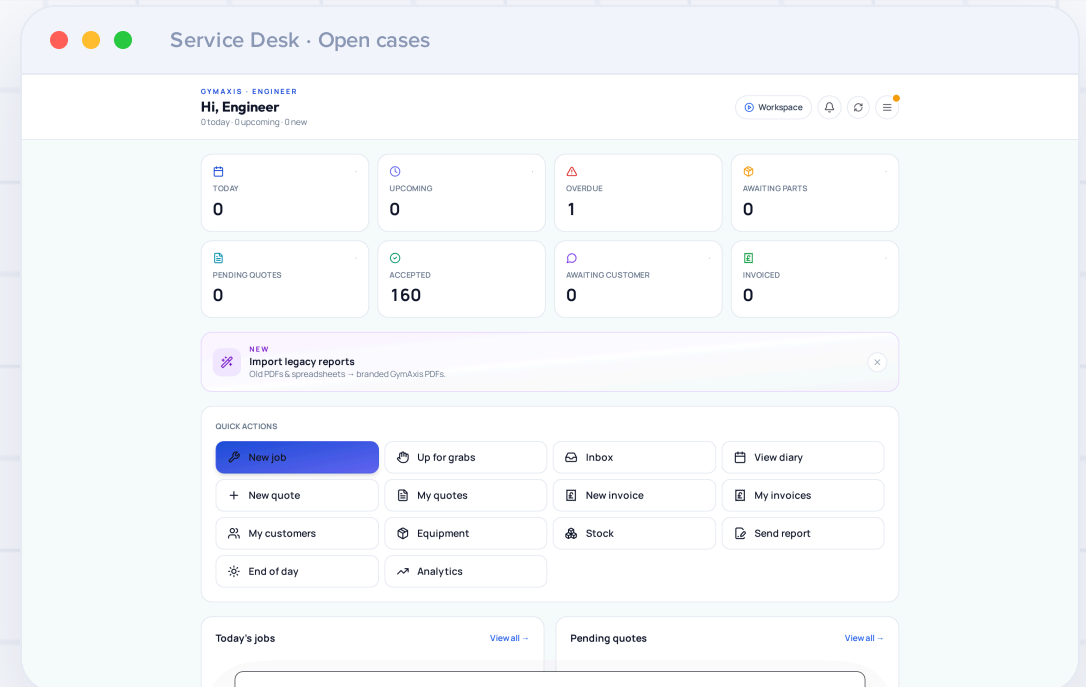
SERVICE DESK

Every job, from logged to completed.

- ✓ Case logging
- ✓ Engineer diary
- ✓ Customer communication
- ✓ Full job history
- ✓ Job allocation
- ✓ Service reports
- ✓ Quotes & invoices
- ✓ SLA & status tracking

KEY MESSAGE

The office gets the reports it needs — and customers get visibility at every step.



ENGINEER APP

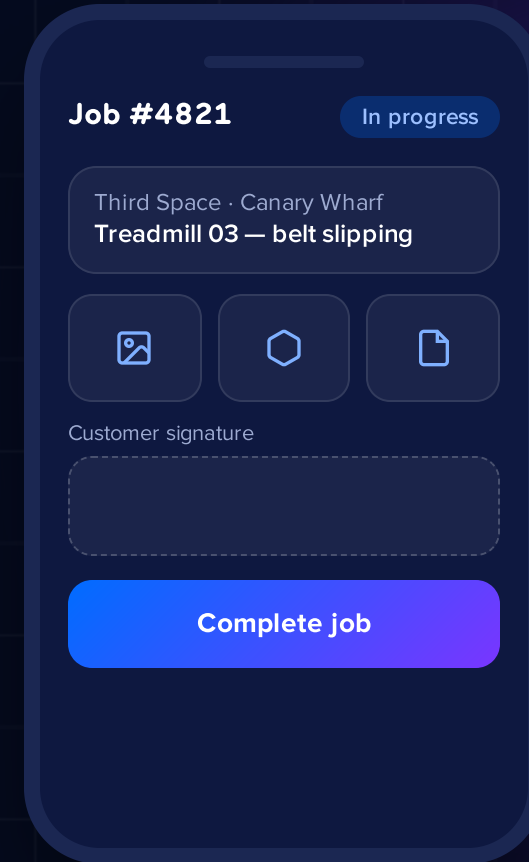
Everything the engineer needs, in their pocket.

A mobile-first app that turns every site visit into a complete, signed-off record.

- ✓ Mobile job view
- ✓ Customer signatures
- ✓ On-site quotes & invoices
- ✓ Photos & videos
- ✓ Parts used on the job
- ✓ Works offline, syncs later

KEY MESSAGE

Engineers complete jobs properly — no paper, no lost reports, no follow-up admin.



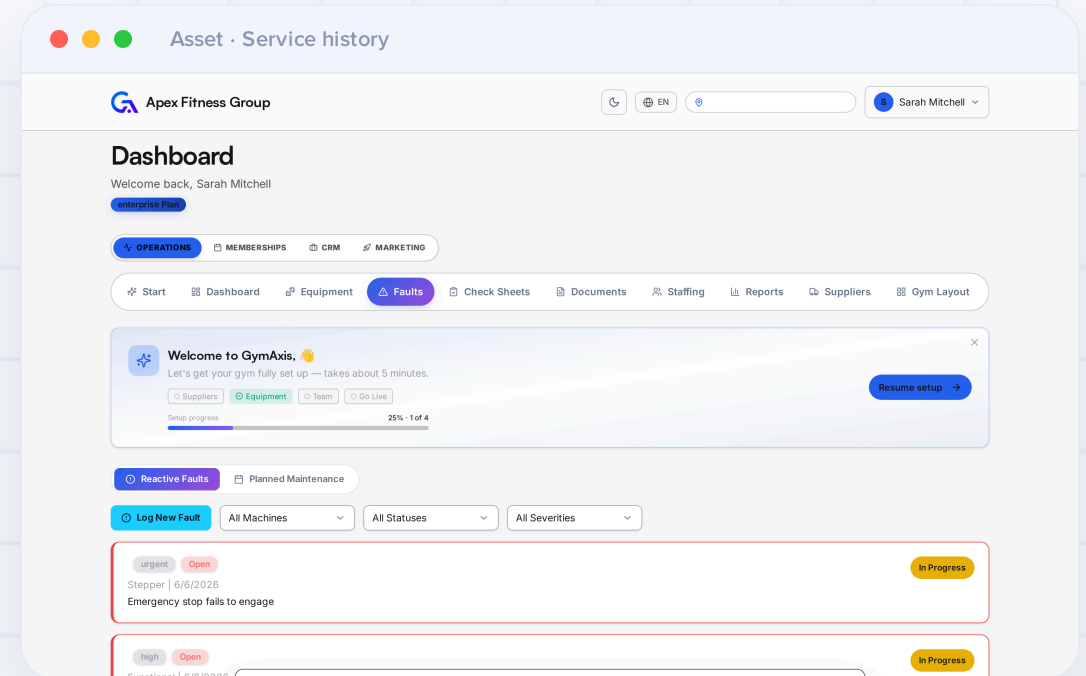
ASSET MANAGEMENT

Full service history, on every machine.

- ✓ Asset register & serials
- ✓ Fault logging
- ✓ Parts tagged to assets
- ✓ Condition notes
- ✓ Full service history
- ✓ Recurring fault tracking
- ✓ Risk indicators
- ✓ Asset-level reporting

KEY BENEFIT

Walk onto any site knowing exactly what's been done, when and by whom.



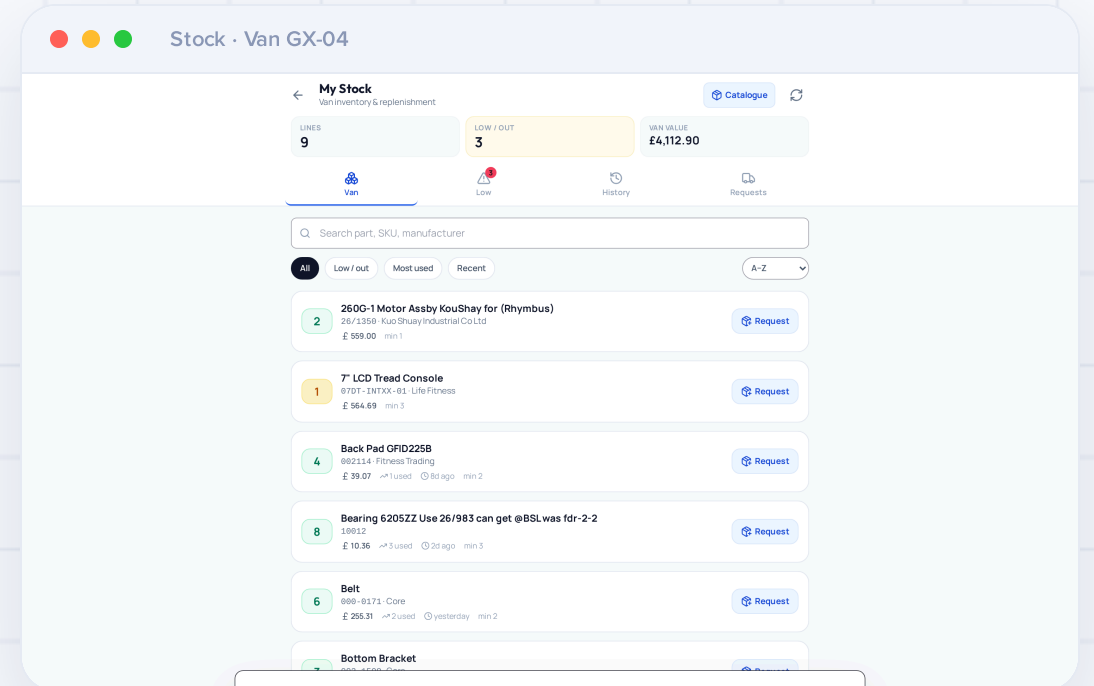
STOCK & PARTS CONTROL

Know what's on the van, used, and where.

- ✓ Van stock
- ✓ Import stock lists
- ✓ Tag parts to equipment
- ✓ Usage history & reports
- ✓ Parts catalogue
- ✓ Parts used on jobs
- ✓ Replenishment requests
- ✓ Low stock alerts

KEY BENEFIT

Less missing stock, better replenishment and full traceability.



Cover, planning and compliance **built in.**



Service Contracts

- ✓ Cover levels
- ✓ Customer entitlement
- ✓ Renewal tracking



CAPEX Reporting

- ✓ Asset replacement planning
- ✓ Investment forecasting
- ✓ Risk-based prioritisation



Compliance

- ✓ Accident reports
- ✓ RIDDOR reports
- ✓ Full audit trail

KEY MESSAGE

Honour the right cover, plan replacements and keep professional, audit-ready records.

One view of **your service operation.**



GymAxisAI turns every completed job into data — so service managers and partners can see performance at a glance.

- Engineer activity
- Service performance
- Equipment faults
- Stock usage
- Contract renewals
- CAPEX risk
- SLA & response
- Invoicing

KEY MESSAGE

Turn disconnected data into useful decisions.

BUILT FOR

Solo engineers to national service teams.



Solo Engineers

- ✓ Jobs & reports
- ✓ On-site invoicing
- ✓ Less paperwork



Service Companies

- ✓ Service desk & diary
- ✓ Contracts & SLAs
- ✓ Team reporting



Multi-engineer Teams

- ✓ Allocation & routing
- ✓ Van stock per engineer
- ✓ Manager dashboards



OEMs & Suppliers

- ✓ Install & warranty
- ✓ Fleet service history
- ✓ Partner network

KEY MESSAGE

GymAxisAI scales with you — from a single engineer to a national service network.

WHY GYMAXISAI IS DIFFERENT

Not just another field service tool.

CAPABILITY	PAPER & WHATSAPP	SPREADSHEETS	GENERIC FIELD SERVICE	GYMAXISAI
Service desk & job allocation	✗	Partial	✓	✓
Mobile engineer app	✗	✗	✓	✓
Equipment service history	✗	Partial	Partial	✓
Van stock & parts control	✗	Partial	Partial	✓
Contracts, CAPEX & RIDDOR	✗	✗	✗	✓
Built for fitness equipment	✗	✗	✗	✓
One source of truth	✗	✗	Partial	✓

- Engineer workflows built in
- Service desk + mobile app
- Stock & contracts connected
- Built for fitness equipment



Stop running service from paper & WhatsApp.

READY WHEN YOU ARE

Ready to connect **your service operation?**

GymAxisAI gives engineers and service providers the tools to log faults, complete jobs properly, track parts and get paid faster — from one connected platform.

[Become a partner →](#)

[Book a demo](#)

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One platform. **Everything connected.**